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Date: June 8, 2015
In your response please note: 81018

Mr. Haim Pitusi
Official in Charge of the Freedom of Information Law
The National Insurance Institute
13 Weizmann Blvd.
Jerusalem 91909

By registered mail

Dear Sir,

Re: **Publishing the National Insurance Institute's Procedures, Directives, and Guidelines**
Our Letters of January 22, 2014, March 31, 2014
Your Letter of February 16, 2014
Memorandum of May 16, 2014

1. Further to our above correspondence and telephone conversations I hereby appeal to you as follows.
2. As you recall, in our letters we requested to receive the names of all of the procedures, guidelines, directives and work procedures of the National Insurance Institute (NII). We also requested that the NII publish all of the procedures on its internet website.
3. In your referenced letter and our telephone conversations you informed us that the process of publishing the procedures requires time and offered the possibility of reviewing the procedures at a branch of our choice. This possibility later proved to be impossible, as specified in our letter of May 16, 2014, since there is no file containing the procedures in the Wadi al- Joz branch in East Jerusalem.
4. In view of the extensive time that has elapsed we again request:
 - a. To know the names of the NII procedures, directives and guidelines, we believe that it is possible to provide us with this information without delay.
 - b. To know what the new directive and guidelines are, as opposed to updates that were published on the NII website from the beginning of 2014 and until the end of May 2015.
 - c. To know when the work involved the process of posting the procedures and directives on the NII internet website will be completed.
5. I would be grateful for your prompt reply in writing!

Respectfully,
Abeer Jubran – Daqwar, Adv.



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فاكس. ٠٢. ٦٢٧٦٣١٧

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